

Nama Perusahaan\*  
Company Name \_\_\_\_\_

ID Organisasi\*  
Organisation ID \_\_\_\_\_

Mohon lengkapi formulir ini dalam HURUF BESAR.  
Please complete this form in BLOCK LETTERS.

\*Wajib diisi / Mandatory Fields

### 6 RESET PIN PENGGUNA, UNLOCK AKSES PENGGUNA, GANTI PERANGKAT RE-TRIGGER USER PACKAGE, UNLOCK USER ACCESS, REPLACE DEVICE

Beri tanda centang jika berlaku.  
Tick where applicable.



Nama Lengkap Pengguna (sesuai KTP/Paspor)\*  
User Full name (as stated on KTP/Passport)

ID Pengguna IDEAL\*  
IDEAL User ID

Alamat Surel\*  
Email Address

#### Saya ingin / I want to

1.  **Reset PIN Pengguna**  
Re-trigger User Package
2.  **Unlock Akses Pengguna**  
Unlock User Access

3.  **Permintaan Baru Perangkat Keamanan ^**  
New Request for Security Device

Alasan meminta Perangkat Keamanan\*  
Reason for requesting Security Device

\_\_\_\_\_

4.  **Ganti Perangkat Keamanan**  
Replace Security Device

Nomor Seri Perangkat Keamanan\*  
Security Device Serial Number

□□ - □□□□□□□□ - □

Alasan mengganti Perangkat Keamanan\*  
Reason for replacing Security Device

Perangkat Keamanan Hilang ^  
Misplaced Security Device

Perangkat Keamanan Rusak  
Faulty Security Device

Lainnya  
Others \_\_\_\_\_

^ Dikenakan biaya layanan IDR 250,000/perangkat  
A service fee of IDR 250,000/device is chargeable

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Cap Perusahaan / Company Stamp

Tanda tangan pejabat yang berwenang diperlukan / Authorised Person signatories required

TANDA TANGAN  
SIGN HERE

TANDA TANGAN  
SIGN HERE